



INTRODUCTION TO
MSC IN AFRICA



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A MESSAGE FROM OUR FOUNDER

INVESTING IN AFRICA

The MSC Group is a leading shipping and logistics conglomerate with a long history in Africa. We began our operations on the continent in 1971 with our first 'liner' service between the Mediterranean and East Africa on our then flagship, the *Rafaella*. Since then, MSC has invested in local teams, transport solutions and infrastructure to bring international trade opportunities to businesses across the African continent.

Recognised and respected as a global leader in container shipping, we believe that our roots as a family company set us apart in a competitive marketplace. Ours is a business founded on a genuine passion for the sea, on longstanding nautical heritage, and on unfaltering commitment to people and communities.

Despite our global presence and large-scale operations, we remain true to this common heritage and our strong values. Our roots enabled us to evolve from a single-vessel cargo operation to a 730-vessel business with offices in 155 countries.

Our consistent growth has also seen MSC Mediterranean Shipping Company (MSC) strategically and successfully manoeuvre into an increased portfolio of transportation solutions. This expansion has not only been at sea but also in rail, road and port terminal infrastructure, with our subsidiaries MEDLOG and TiL.

We also applied this clear vision and investment to grow our presence in Africa. Today, MSC operates almost 50 weekly ocean services connecting Africa to the rest of the world. We invest and manage state-of-the-art terminals which, combined with trucking solutions, depots and warehouses, can transport any cargo to any location.

With the support of dedicated teams in more than 40 countries in Africa, we continue to evolve our story within the heart of African communities and look forward to being part of the continent's future.

Sincerely
Capt. Gianluigi Aponte



Capt. Gianluigi Aponte
Group Chairman



Diego Aponte
Group President



Alexa Aponte Vago
Group Chief Financial Officer

“Ours is a business founded on a genuine passion for the sea, on longstanding nautical heritage, and on an unfaltering commitment to people and communities.”



ENABLING SUSTAINABLE SUPPLY CHAINS

[msc.com/sustainability](https://www.msc.com/sustainability)

MSC's strong core values are reflected by our long-term commitment to sustainable development. We are ambitious and take pride in delivering on our commitments, collaborating with our partners to create shared value and to ensure sustainable supply chains. With more than 50 years of experience at sea, we regard sustainability as a strategic imperative and, above all, a business priority.

At MSC, we believe we have a responsibility to play our part in contributing to the United Nations 2030 Agenda for Sustainable Development. We have a unique approach to sustainability that embraces and embeds the Sustainable Development Goals (SDGs) across all levels of our business. As an active participant of the United Nations Global Compact, our ambition goes above and beyond compliance, as we integrate sustainability in all aspects of our day-to-day operations.

The global nature of MSC's business leads us to interact with a diverse range of stakeholders, with whom we are engaging in search of sustainable solutions to address the global challenges the world faces.

We recognise and act on our collective responsibility to the world, to world trade and to our fellow human beings. Our approach places people front and centre, and we believe that operating sustainably benefits our colleagues and crew, our customers and our communities in the 155 countries where we operate. MSC connects the world, working in partnership with actors across the supply chain to deliver end-to-end logistics to our customers. Our dedication and passion, our reliability and resilience as a company are among the reasons why local economies, producers and consumers can rely on us to facilitate trade.

OUR SUSTAINABILITY ROADMAP

MSC's sustainability roadmap is fully aligned with the SDGs and the UN Global Compact's Ten Principles, creating value throughout our global operations. We actively engage with our stakeholders to understand the material topics that are important to them, and we have drawn on their insights, inputs and expectations to identify three key sustainability priorities. By intensifying our efforts to address climate challenges, MSC is **enabling logistics decarbonisation** by working towards carbon neutrality, supporting logistics transitional solutions as well as maintaining our ongoing focus on energy efficiency. We connect the world, **fostering inclusive trade** by securing organic growth and generating value among the local economies and societies that we serve. **Addressing social challenges** is at the heart of MSC business, as we maintain our unwavering focus on people and on related social issues around human rights, diversity and inclusion. MSC's annual Sustainability Report tells the story of this journey and how we are making a positive contribution to society and the planet.

CLIMATE ACTION WHILE PROTECTING OUR PLANET

At MSC, our thinking is long-term while exploring multiple avenues to tackle the climate crisis, leading and learning throughout the transition towards full decarbonisation. In 2020, we recorded a 44.3% reduction in our emissions¹ against a 2008 baseline.

MSC works towards carbon neutrality by collaborating with key partners to accelerate action towards zero-emission shipping. We welcome opportunities for collaboration on scalable low-or zero-carbon shipping solutions, engaging with our stakeholders to understand their perspectives, expectations and targets to reduce supply chain emissions.

¹ Carbon intensity measured using the Energy Efficiency Operational Indicator (EEOI) approved by the International Maritime Organization.





BUILDING THE FUTURE

MSC FOUNDATION

mscfoundation.org

Over the years, the MSC Group has expressed its values in substantial long-term partnerships that actively engage in achieving meaningful change. The MSC Foundation was established as a private non-profit entity in 2018 to lead, focus, and advance these commitments. The Foundation supports, designs and implements interventions focused on the environment and marine environment, social and health care, applied research and education, support for the most vulnerable populations and prompt emergency response initiatives in crisis and disaster situations. It also contributes to guiding and complementing the MSC Group's commitment to constant development and the sustainability of its business.

OUR VISION

“To restore the critical balance between people and nature within a generation.”

Working with a long-term perspective and engaging the MSC Group's international network, the MSC Foundation partners with international bodies with established reputations and proven expertise, public and private bodies, and government and non-governmental organisations. These partnerships strive to generate measurable and sustainable social change through programmes conceived to conserve the “blue planet” (seas, rivers, and biodiversity) and to support the most disadvantaged and vulnerable communities, in particular those with links to the maritime economy.

OUR MISSION

“To utilise MSC's global reach and unique knowledge of the sea to take immediate action that contributes to protecting and nurturing the blue planet and all its people.”

Our ship logo speaks for the entire MSC Group as Masters of the Sea, while encapsulating the MSC Foundation's vision and mission in a unique origami paper boat design that conveys the fragility of the oceans and our focus on children as the future.

OUR FOCUS AREAS



ENVIRONMENTAL
CONSERVATION



COMMUNITY
SUPPORT



EDUCATION



EMERGENCY
RELIEF

“The MSC Foundation is motivated by a deep sense of responsibility for the planet and its resources, particularly the seas and oceans, aware that we all have a duty to leave a better world for our future generations.”

OUR PARTNERS AND PROGRAMMES IN AFRICA

UNICEF

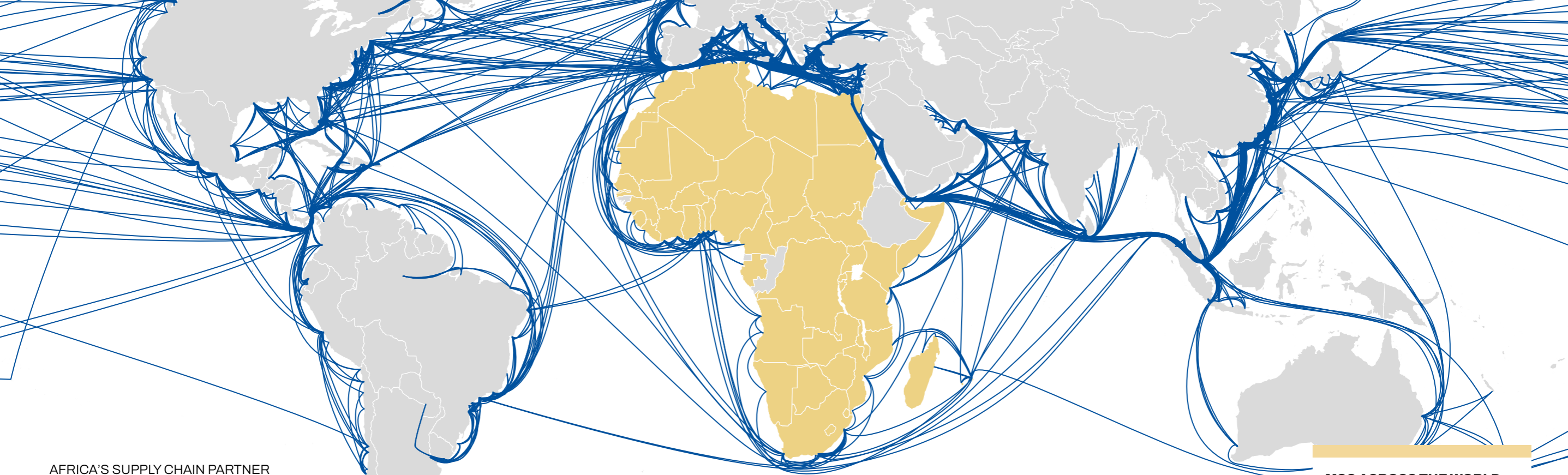
Since 2019, we have partnered with UNICEF for conservation and access to education in Ivory Coast, enabling the construction of 10 more classrooms, taking the total to 71 for 3,228 children, while training 32 female waste collectors to support the recycling of plastic into the innovative bricks used to build the schools. 400 tons of plastic have been removed from the environment for recycling and a further 44 classrooms are in the process of construction.



MERCY SHIPS

In December 2021 we celebrated 10 years of partnership with Mercy Ships, bringing life-changing hope and healing to thousands in Africa. During the partnership, 19,740 surgeries, 218,100 dental procedures and medical training for 15,150 participants have been performed.





AFRICA'S SUPPLY CHAIN PARTNER

MSC MEDITERRANEAN SHIPPING COMPANY

MSC has developed a strong presence in Africa with a network of agencies in over 40 countries, each of them with responsibility for commercial and operational activities in their respective countries.

Over the past five decades, our local teams have accumulated both experience and expertise in how best to handle any type of goods, along with a comprehensive knowledge of global port operations. That's why we've become the trusted transportation partner for so many of the world's most prestigious companies, delivering countless cargoes and commodities with the utmost care.

As a major partner of companies across Africa, MSC continues to invest in the continent's infrastructure, connecting it to the world. MSC's hub for West Africa, Lomé Container Terminal (LCT) at the port of Lomé in Togo, offers direct services from Asia and Europe,

servicing also the landlocked countries of Mali, Niger and Burkina Faso and the northern areas of Nigeria. In May 2017, MSC and San Pedro Port signed a 35-year concession agreement for the expansion of the San Pedro Container Terminal (TCSP). With a total initial investment of near CFA 300 billion (€460 million), this ambitious project will allow the Port to handle 14,000 TEU cargo vessels and benefit from new shipping technologies, facilitating transshipment operations and generating vast opportunities to foster development. The Port of San Pedro will become one of the most competitive transshipment hubs of the region, the subregions as well as of the West African coast.

In addition, we have made significant investments in West Africa to offer multimodal transportation solutions that are optimised, safe and sustainable by road and rail.



Soren Toft
MSC CEO

“As a major partner of companies across Africa, MSC continues to invest in the continent's infrastructure, connecting it to the world.”

MSC ACROSS THE WORLD

- 675 offices
- 150,000 staff (MSC Group)
- Operations in 155 countries across 5 continents
- 730 vessels calling at 520 ports on more than 260+ trade routes
- 23 million TEU carried annually

MSC IN AFRICA

- Offices across 40 countries
- Global connectivity with MSC's worldwide network
- 50 ocean services and local feeders
- Every week, MSC's vessels make 123 calls at 60 different African ports
- Servicing 35 maritime African countries

Note: Key numbers estimated for 2022

OUR PORTFOLIO OF SOLUTIONS

SHIPPING SOLUTIONS

Trade Services

MSC's trade managers have an in-depth understanding of individual overseas markets and the dynamics of specific trades. Our experts offer market-specific, local advice on factors affecting the transit of any type of cargo. These may include:

- Terminal conditions
- Local or overseas transport infrastructure
- Berthing delays or congestion
- Local or overseas regulatory and political changes
- Relevant customs procedures

Dry Cargo

MSC provides equipment, know-how and experience to move commodities such as paper, white goods and scrap metals but also to safely handle other types of cargo: hazardous, food-grade, rare and precious.

Reefer Cargo

MSC owns one of the largest reefer container fleets in the world and offers unrivalled customer care and expertise in the global transport of refrigerated cargo (e.g. fresh fruit, meat products, seafood, pharmaceuticals and confectionery).

Perishable goods require precise temperature control to maintain their quality all the way to their final destination. At MSC, we follow highly standardised control procedures to optimise the cooling process. These include Cold Treatment (CT) and Controlled Atmosphere (CA).

Project Cargo

We provide global out-of-gauge and breakbulk. Being experts in the transportation of oversized cargo, we have access to specialised equipment and handling facilities such as container lift trailers, floating cranes and cargo securing solutions.

Cross Trading

When cargo is moved between an origin and destination without it entering the country where the shipper is registered, it is commonly referred to as cross trade. MSC has dedicated teams of specialists experienced in all aspects of cross trades.

INLAND SOLUTIONS

Intermodal Transportation & Haulage Solutions

MSC offers inland transport by road, rail and barge enabling door-to-door delivery and connectivity with global inland commercial centres.

Warehousing & Storage Solutions

Our network of warehouses, adding up to millions of square metres around the globe, means that we can offer a broad range of solutions with door-to-door cargo integrity. We can provide comprehensive pick/pack, de-stuff/palletise, bulk stack, and storage solutions and facilities.

Customs Clearance Solutions

Our customs clearance solutions ensure a smooth and transparent transportation process, minimising any unnecessary delays or expenses. In addition, many of our global network of agencies are AEO (Authorised Economic Operator) accredited businesses.

DIGITAL SOLUTIONS

At MSC, we believe that digitalisation also has the power to make shipping more efficient, secure and sustainable. We are continuously investing in developing new digital tools and technologies to provide customers with easy-to-use, flexible and reliable online shipping management solutions.

MSC's customers can access myMSC, our official 24/7 eBusiness platform on msc.com where they can place and manage their bookings, submit documents, track their shipments and receive notifications, view everything at a glance and via various devices.

MSC eBL

MSC eBL is our digital solution for processing the Bill of Lading (BL) with one click. This secure, user-friendly solution helps our customers and their business partners to save time, reduce costs and take another step towards their sustainability goals.

Direct Integrations

Thanks to MSC's API (Application Programming Interface) and EDI (Electronic Data Interchange) solutions, our customers can manage their shipments with multiple carriers, reduce the need for manual work and control all their shipping transactions from one place.

Smart Containers

Shipping with MSC means having real-time information about your freight at any time, door-to-door, on sea, rail or road. Our smart container solutions allow you to track your cargo, view temperature conditions and be informed of shocks and door status.

TradeLens Network

At MSC, we are always looking for ways to make life easier for our customers and drive our industry towards a safer, more efficient, more sustainable digital future. That's why we have joined the TradeLens network as a foundation carrier.

TradeLens is a blockchain-based data platform where stakeholders in the entire supply chain, as one interconnected ecosystem, can share information and trade documents in near real-time.



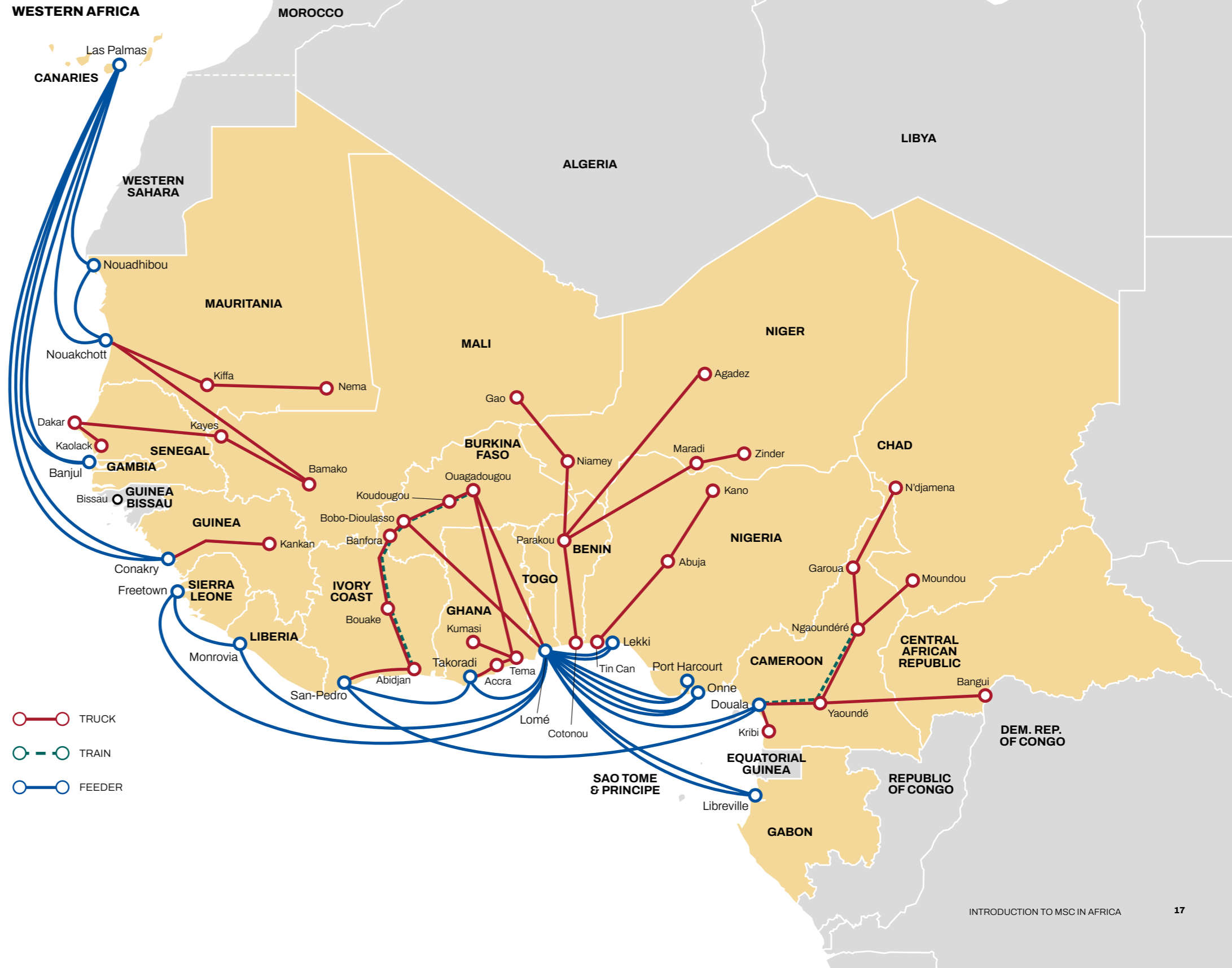
INLAND SOLUTIONS

In Africa, MSC offers extensive intermodal solutions in the Western, Southern and Eastern regions of the continent. Complementing our global port coverage and regional feeder services, we connect the major inland commercial centres by truck, rail and barge. Cargo safety is a major concern for our customers. At MSC, we equip our trucks with a GPS allowing for real-time localisation, an alarm in case of itinerary change and a speed control system. We work with the best security companies to protect our warehouses and monitor the moves of containers. Whatever your cargo, wherever its destination, it will be in safe hands.

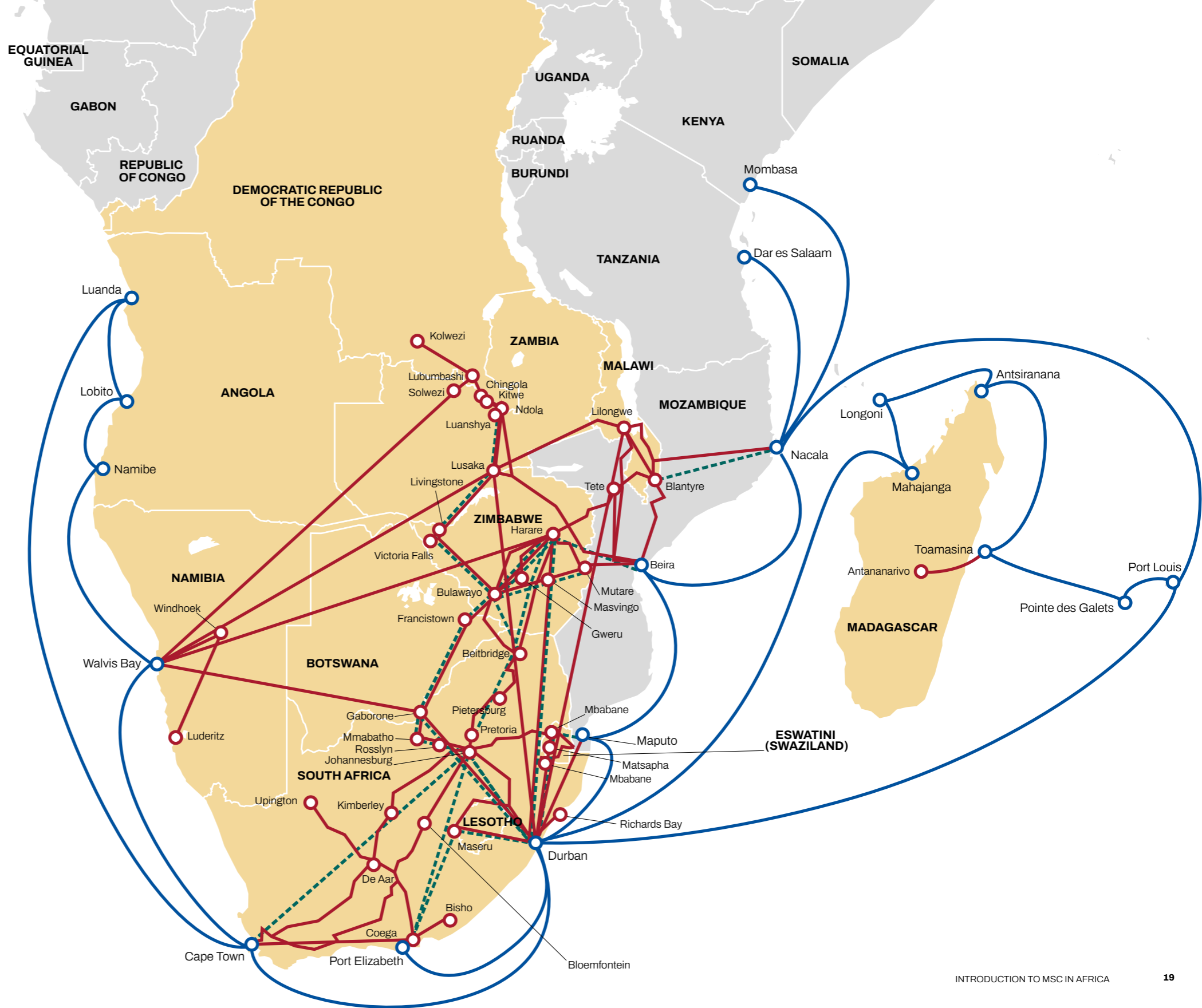
INTEGRATED LOGISTICS SOLUTIONS

With MEDLOG, MSC complements its offering with the following solutions:



- Container storage facilities
- Depots: empty depots (Cameroon, Ghana, Ivory Coast, Nigeria, Senegal), off docks (Cameroon, Ivory Coast, Mali, Nigeria, Senegal), container repair centres, stripping & stuffing solutions
- Warehousing solutions: collateral management, stock monitoring, stripping & stuffing, bagging
- Hinterland logistics: port to final destination deliveries, barge, truck/rail monitoring
- Documentation and customs solutions: import/export customs clearance, pre-arrival documentation, export documentation follow-up

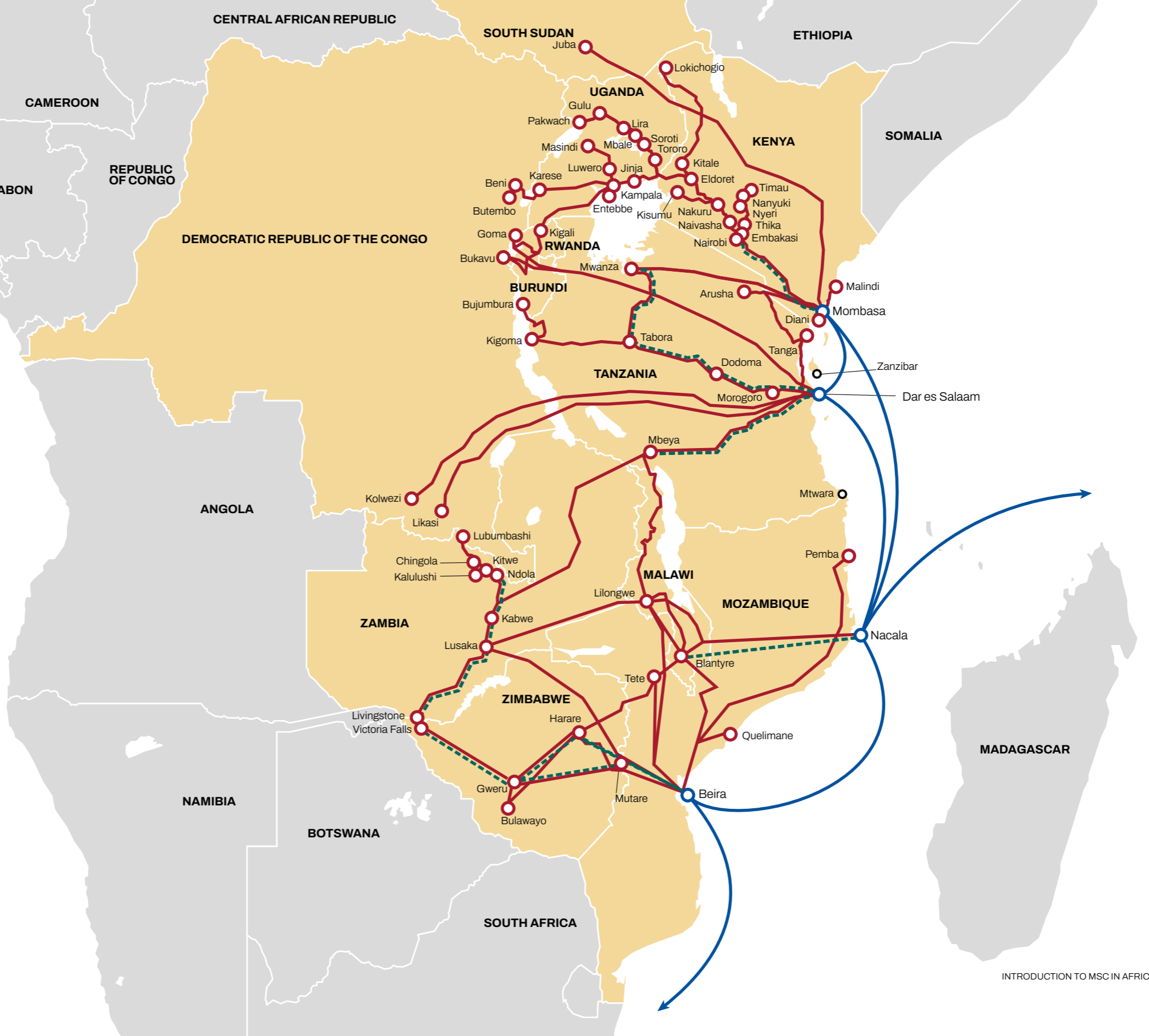


SOUTHERN AFRICA



-  TRUCK
-  TRAIN
-  FEEDER

-  TRUCK
-  TRAIN
-  FEEDER



TIL TERMINAL INVESTMENT LIMITED

tilgroup.com

MSC's subsidiary TiL is one of the world's largest and most geographically diverse container terminal managing investors, handling more than 37 million moves per year, for both TiL and MSC terminals.

Both TiL and MSC are constantly investing in terminals around the world. This not only improves efficiency and generates income; it also enables customers to benefit from priority capacity for MSC vessels.

Active in 31 countries across five continents, with highly strategic assets located in key gateways for global trade, TiL is present at nine of the world's 30 busiest ports by volume. The company has sizeable market shares in Antwerp, Busan, Long Beach, Los Angeles, Newark, Ningbo, Rotterdam, Singapore and Valencia.

TiL also invests in greenfield terminal development. For instance, Brasil Terminal Portuário (BTP) provides MSC with terminal capacity in Santos, the largest container port in Brazil and Latin America. Lomé Container Terminal (LCT), a greenfield 2 million TEU terminal development, provides large container vessel transshipment and local cargo capacity to MSC, thereby improving the efficiency of the trade routes to West Africa.

70	container terminals	1,700	hectares storage area
537	ship-to-shore cranes	37M+	moves per year, for both TiL and MSC terminals
31	operating countries	49K	reefer plugs

Note: Key numbers estimated for 2022



CONTINUOUS INVESTMENTS ACROSS THE WORLD

TiL offers the industry some of the best-performing terminals in terms of productivity and efficiency.

OUR TERMINALS

Argentina
Buenos Aires

Bahamas
Freeport

Belgium
Antwerp

Brazil
Navegantes
Rio de Janeiro
Santos

Canada
Montreal (2)

Chile
Valparaíso

China
Ningbo

France
Fos-sur-Mer
La Réunion
Le Havre (2)

Germany
Bremerhaven

India
Mundra

Iraq
Umm Qasr

Israel
Ashdod

Italy
Ancona
Civitavecchia
Genoa (3)
Gioia Tauro

La Spezia
Leghorn
Naples
Ravenna
Trieste
Venice

Ivory Coast
San Pedro

Lithuania
Klaipėda

Morocco
Tangier

Netherlands
Rotterdam

Nigeria
Tin Can (2)

Panama

Peru
Callao

Portugal
Sines

Russia
St Petersburg

Saudi Arabia
King Abdullah Port

Singapore

South Korea
Busan

Spain
Bilbao
Las Palmas
Valencia

Togo
Lomé

Turkey
Asyaport
Iskenderun
Marport

UAE
Abu Dhabi

UK
Liverpool

USA
Houston
Long Beach (TTI)
Los Angeles
Newark
New Orleans
Port Everglades
Seattle (TTI)

70 terminals including those mentioned above and upcoming projects.

MEDLOG

medlog.com

MEDLOG is the logistics arm of MSC, offering a one-stop-shop for global inland solutions to support its ever-growing customer base.

As one of the world's geographically widest logistics and supply chain providers, MEDLOG continues its tremendous growth focusing on investment in its own assets, such as inland logistics platforms, warehouses, trucks, locomotives and barges. These are all strategically located to facilitate logistics efficiency for the benefit of our customers.

With a presence in more than 80 countries and over 20 million TEU handled, MEDLOG guarantees door-to-door tailored solutions as well as large off-dock storage facilities. The team that supports these activities provides a leading service, by prioritising the combination of "human touch" and digitalisation, thus facilitating the trade and transportation of goods with integrity.

EXPANDING MULTIMODAL TRANSPORT SYSTEMS IN AFRICA

MEDLOG is an increasingly present actor in the African logistics scene. Our investments and activities significantly support regional economic development while contributing to building and enhancing local capacity.

By end 2020, MEDLOG Nigeria introduced integrated multimodal solutions, optimising cargo movements across the numerous waterways by setting up a barge terminal, off-dock depot facilities and inland trucking services with a fleet of more than 200 trucks in the western area of the Lagos Port.

This has made a significant contribution to improving the efficiency of the door-to-door movement of cargo, helping to overcome the severe road and traffic congestion issues in and around Lagos in line with Nigeria's national inland waterways development strategy.



INLAND OPERATIONS

In Ivory Coast, MEDLOG has expanded its inland operations with the creation of new depots and warehouses offering storage solutions. San Pedro hosts one of the largest off-docks in the area, generating a direct and indirect workforce with the creation of more than 300 local jobs. MEDLOG's integrated service – relying on the proximity between the depots and the container repair and maintenance facility – enabled success in fulfilling the high export demand during the COVID-19 pandemic, far exceeding local market needs and avoiding food wastage of agriculture products such as cocoa. In Ivory Coast, MEDLOG opened a cocoa conditioning

plant in the port area of San Pedro in 2019. The plant is called MEDU and offers exporters an end-to-end solution from the farm to the port of load. The cocoa is packaged according to international pre-export standards and has a production capacity of 7,700 bags in 24 hours, which results in 500.5 tons of cocoa processing. The MEDLOG teams ensure traceability of the goods to their final destination. Within the past five years, inland operations have also been expanded in the country with the creation of an additional 85,000 sqm of depots and warehouses offering ample storage solutions.

**ONE OF THE WORLD'S GEOGRAPHICALLY
WIDEST LOGISTICS AND SUPPLY CHAIN PROVIDERS**

TRANSPORTATION

2.5K⁺ trucks	5.2M TEU carried
5K⁺ trailers	20 barges/feeders
4.8K rail wagons	
100⁺ locomotives	

Note: Key numbers estimated for 2022

LOGISTICS

170⁺	operating yards, including off-dock, on-dock, bonded dry ports and inland terminals (8M sqm; 1M TEU stacking capacity)
830⁺	container lifting equipment
40	warehouses (incl. refrigerated)
2.5K⁺	reefer plugs

Note: Key numbers estimated for 2022

MEDLOG'S PORTFOLIO OF SOLUTIONS

INLAND TRANSPORTATION

Transport solutions by truck/rail/barge

Your cargo is in safe hands with our efficient and reliable multimodal transport solutions by road, rail and barge.

Truck

Wherever you are in the world, our trucking solutions include full truck load and unload as well as full truckload (FTL) and less than truckload (LTL) shipments. The safety of your cargo is our priority, so our trucks are equipped with a GPS, enabling you to track their position, itinerary and speed in real time.

Rail

Rail transport is cost-effective, safe and environmentally friendly. We are constantly expanding our rail operations and connections between port terminals and inland terminals. We also have several Public Private Partnerships (PPPs) and long-term agreements with state-owned railways. To meet our clients' needs, we invest in locomotives, wagons and specialised equipment such as gensets for reefers, swap bodies for general cargo, and tank containers for liquid and gases.

Barge

Save time and costs with our fast, flexible and competitive barge solutions, which connect a growing number of river terminals.

INLAND LOGISTICS

Empty container depots

We have the facilities to store, maintain, repair, clean (normal and biodegradable chemical wash) and upgrade containers (both general purpose and reefers). This enables us to release containers on time and up to specific standards, helping steamship lines to manage their fleets more efficiently. We also support with:

- Garment rack installation/removal
- Flexi-bag installation/removal
- Food grade quality upgrades

Off/on-dock container freight stations (CFS)

Our accessible logistics platforms make it easy to avoid port-area congestion. We handle laden containers and commodities with the highest levels of efficiency and precision. Our solutions include:

- Fully bonded storage facilities
- Customs procedures management
- Container stuffing and devanning
- Pre-stacking and cross-docking operations

Warehousing and distribution

Your goods are safe in our warehouses (bonded and non-bonded), where we store, preserve and hold cargo in a systematic and orderly way.

We can also take care of:

- Stock safety and replenishment
- Palletisation and de-palletisation
- Cargo reception and tally
- Quality control
- Other solutions such as kitting, labelling, assembling and sewing

When it's time for your cargo to move on, you can rely on our extensive distribution network to deliver your goods directly to your end customers.

VALUE-ADDED SOLUTIONS

Customs house brokerage

From the start of your cargo's journey to its final destination, MEDLOG gives you complete peace of mind. Whether you are importing or exporting, our experienced team knows which regulations apply and which documents to submit. They will guide you through customs clearance procedures, including cross-border documentation and customs formalities.

Reefer solutions

To keep perishable or sensitive cargoes in perfect condition, our comprehensive reefer solutions include pre-trip inspections, refrigerated warehouses, plugging stations, gensets and container-monitoring solutions.

Project cargo

Built on years of experience, our breakbulk and out-of-gauge cargo handling solutions include:

- Freight evaluation/inspection
- Site survey
- Abnormal permits (where applicable)
- Route clearance
- Special equipment

Port agent/ship consignment

Owners, charterers and masters have access to a wide range of solutions. Our team is experienced in every operation for every vessel type, including container ships, con-ro, ro-ro or breakbulk vessels.

Weighing and fumigation

We provide certified verified gross mass (VGM) documentation for export shipments. Our experts can also carry out the appropriate fumigation treatment for packaging and stowage cargoes, as well as containers.

Container rental or sales

You can rent or buy our used containers. We can also help you to modify or repurpose containers to create offices, dressing rooms and more.

Collateral management

Rest assured that we take care of the exclusive custody and physical control of commodities stored in MEDLOG or third-party warehouses, protecting lenders' interests by issuing warehouse receipts.



CONTACTS

For further information please contact your local MSC agency.

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1208 Geneva, Switzerland

[msc.com](https://www.msc.com)



MOVING THE WORLD, TOGETHER.

[msc.com/africa](https://www.msc.com/africa)